

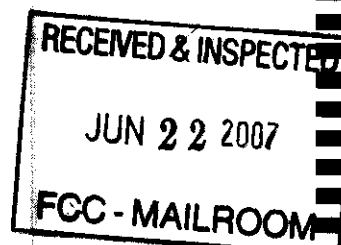
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Patricia Rapp  
9838 Ramona St.  
Bellflower, CA 90706-6902

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# Chairman Martin, Please Set a Fair VRS Rate.



**AIR MAIL**

## **BUSINESS REPLY MAIL**

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CHAIRMAN KEVIN MARTIN  
FEDERAL COMMUNICATIONS COMMISSION  
PO BOX 15477  
WASHINGTON, DC 20077-0836



RE: CG Docket No. 03-123

To: Chairman Martin;  
Commissioners Adelstein, Copps, McDowell, and Tate

I am Deaf and I need Video Relay Service (VRS) in order to be able to place and receive phone calls with hearing individuals in my own native language – American Sign Language (ASL). I am writing to strongly urge the FCC to establish a new stable, reliable, and predictable VRS rate for the next three years. I know that a long-term stable rate will directly impact the VRS services that I rely upon.

**Please set a fair VRS rate that encourages VRS providers to:**

- Increase VRS access for all Deaf individuals through outreach programs
- Invest in the training and development of additional professional interpreters
- Improve VRS technology to provide reliable 24/7 and 911 services

**Cutting the VRS rate would severely impact the quality of VRS, which I rely on for my communication needs.**

Respectfully, PATRICIA RAPP  
Print Name

Email RAINBOWRAPP@msn  
Com

Print Return Address:



Deborah K. Hill  
3312 E 2nd St. Apt. 10  
Long Beach, CA 90803



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Respectfully, Deborah Kay Hill  
Print Name

Email Girlsbeach2@aol.com

Print Return Address:

Pamela J Johnson  
P.O. Box 1381 315 Brookside Dr  
Jacksonville, TX 75766-1381



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Respectfully, Pamela J. Johnson  
Print Name

Email pamjjhn Jck@aol.com

Print Return Address:

ROBERT & JUDITH JAMES

200 ECHOLS LAKE

LEWISBURG, WV 24901

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Respectfully, Robert Lee James  
Print Name Judith Crichton James

Email bobjandjudyj@verizon.net



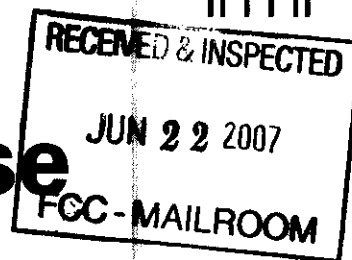
Print Return Address:



Jill Roffers  
6292 W College Ave.  
Greendale, WI 53129



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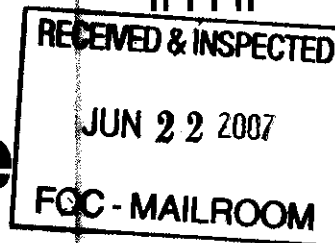
Respectfully, Jill ROFFERS  
Print Name

Email JROFFERSIceBowl@  
YAHOO  
CON

Print Return Address:

ROBERT E JOHNSON  
10500 ROCKVILLE PIKE UNIT 405  
ROCKVILLE, MD 20852

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Respectfully, ROBERT E JOHNSON  
Print Name

Email bobejohnson@ctma.com